



Digital Proof of Life

for Pensioners

The Digital Proof of Life process offers pensioners an alternative to the physical process of verifying and validating their identity, before an official authority, through simple steps taken in less than 5 minutes.

This process allows to ensure the proof of life by using biometric face recognition with liveness detection.

The Digital Proof of Life for Pensioners is running successfully since 2020 and has already allowed multiples successful life proof checks online.



Less than
5 minutes

to digitally perform
the proof of life



Everything you need to know about Digital Proof of Life



Documents

You need to have with you your valid, not expired, ID document or international passport, allowing to see in perfect conditions all the critical information, such as the photo, expiration date, document number, and the names of the holder and parents.

- Portuguese ID document
Use only the Citizen's Card



Equipment

You need to have access to a computer (desktop or laptop) or a smartphone with a stable Internet connection and a camera in good working condition, both in terms of image and sound, and with one of the following browsers (updated to the latest version) installed:



Identification

The following elements need to be present: CGA user number (see CGA communication), date of birth and mobile phone number.



Environment

You need to be in a quiet, well-lit place.



Validation

You need to have access to the mobile device whose number you have indicated to receive the validation code.

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